

# Display Messages

Screen Display:	When:
PRIVATE NAME	The other party is blocking name information.
PPP	The other party is blocking number information.
PRIVATE CALLER	The other party is blocking both name and number information.
UNKNOWN NAME	Your phone company is unable to receive the other party's name information.
UUU	Your phone company is unable to receive the other party's number information.
UNKNOWN CALLER	Your phone company is unable to receive the other party's name and number information.
EXTENSION USED	An extension phone on this line is being used, so call information cannot be received.



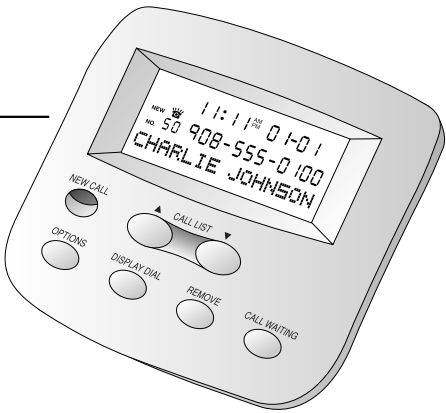
## USER'S MANUAL Part 2

### Call Display 435

*Fold open this manual for information about this product's installation and operation. Please also read **Part 1 – Important Product Information.***



For Customer Service Or Product Information, Visit Our Website At [www.telephones.att.com](http://www.telephones.att.com)



To receive this manual in Spanish or French, call 1 800 222-3111.

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## Table/Desk Installation

**1 Connect the line cord.**

Plug one end of the line cord (supplied) into the unit's **TEL LINE** jack. Plug the other end of this cord into the modular wall jack, making sure it snaps firmly into place. (If you are connecting an answering machine, make sure it is connected between the unit and the telephone.)

**2 Connect the power cord.**

Plug one end of the power cord into the back of the unit. Plug the other end into a 110V electrical outlet not controlled by a wall switch.

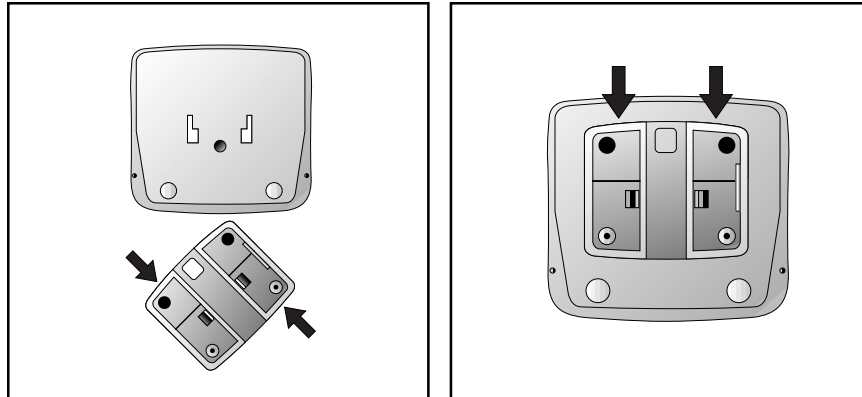
**3 Connect the unit to the telephone (optional).**

Unplug the telephone's line cord from the wall jack and plug it into the unit's **TEL SET** jack.

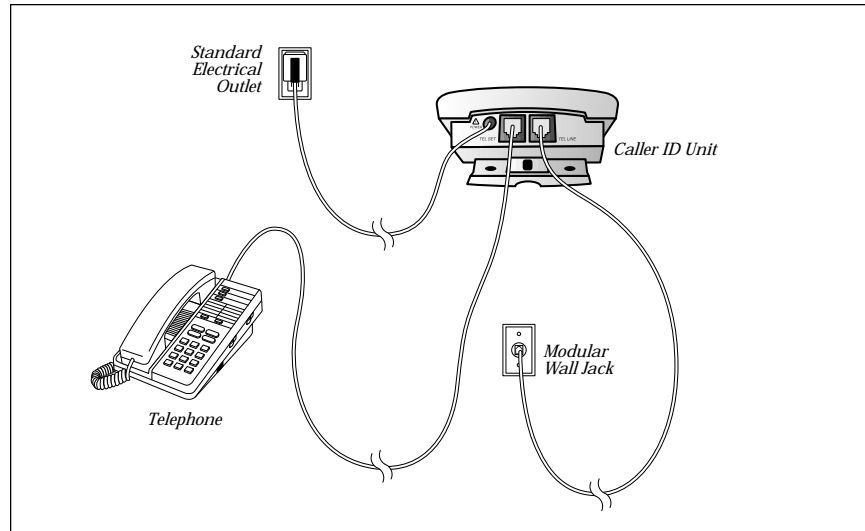
**4 Connect the base as shown.**

**5 See "Installation Settings."**

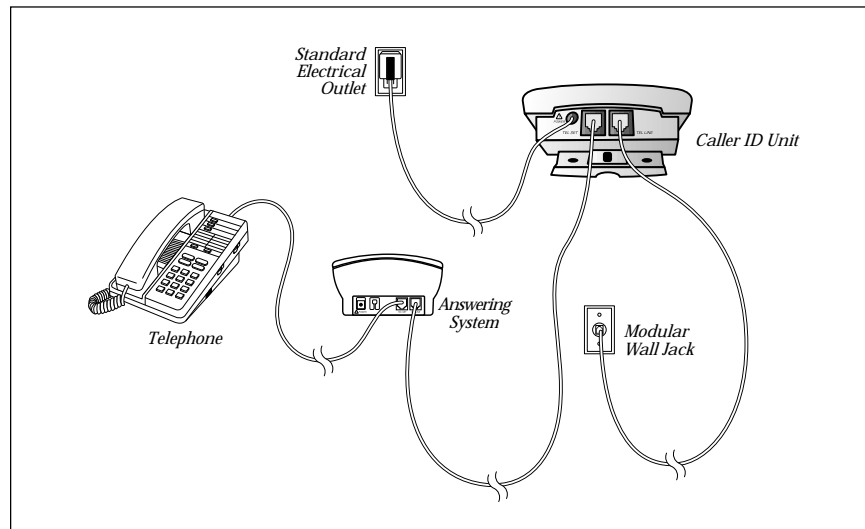
### BASE INSTALLATION FOR TABLE/DESK



## Table/Desk Installation

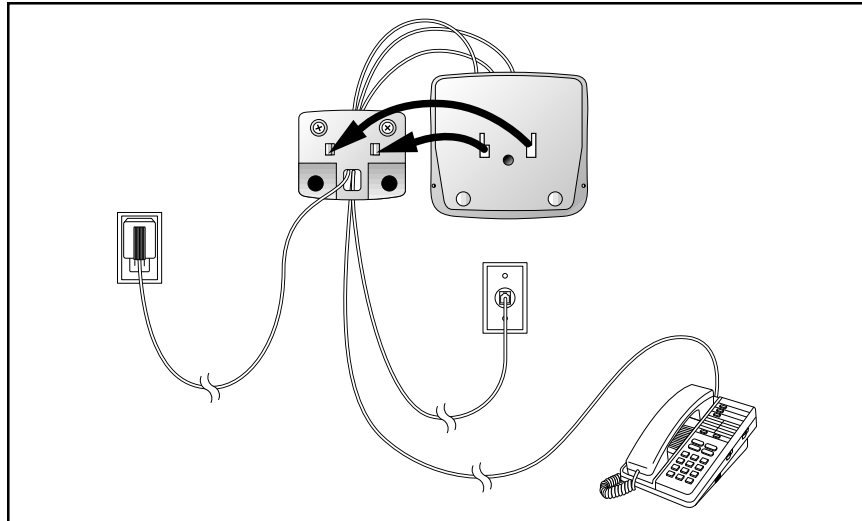


## INSTALLATION WITH ANSWERING SYSTEM

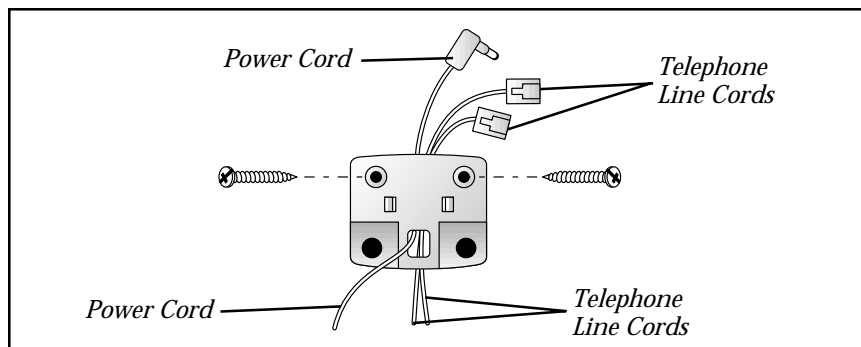


**NOTE:** Use with a telephone is optional. However, if you do not connect a telephone, you will not be able to use the Display Dial feature (described later in this manual). If this unit is connected to an answering system, and if you subscribe to Call Waiting, the Call Waiting signal may cut off some messages.

## Wall Installation



- 1 Remove the bracket by sliding it downward from the unit.**
- 2 Hold the flat edge of the bracket against the wall with the rubber feet towards the bottom of the unit. Mark the location of the two mounting screw holes with a pencil.**
- 3 Thread the power cord through the square hole at the bottom center of the bracket.**
- 4 Hold the bracket against the wall with the power cord and the two telephone cords routed through the channel on the back, top, center of the bracket (use only one line cord if you're not connecting a phone). Only the telephone line cord(s) should be routed through the bottom of the bracket channel. Using the appropriate wall screw for your wall type, screw the bracket into the wall.**



## Wall Installation

continued from page 3

- 5 Snap the unit onto the bracket and slide it down as far as it will go.**
- 6 Plug the power cord into the back of the unit.**
- 7 Plug one telephone line cord into the TEL SET jack and one line cord into the TEL LINE jack. Pull the excess cord to the bottom of the set.**
- 8 Connect the other end of the cord connected to the TEL LINE jack to a modular wall jack.**
- 9 Connect the other end of the cord connected to the TEL SET jack to a telephone (optional).**
- 10 If you're connecting the unit to an answering system, make sure the answering system is connected between the unit and the telephone.**
- 11 Plug the power cord into an electrical outlet not controlled by a wall switch.**
- 12 See "Installation Settings."**

## Installation Settings

### Language Selection

You can select English, Spanish or French as the language in which your Caller ID information is displayed. When you first plug in the power cord, the screen displays the language selection screen.

To select a language, press **▲** until the desired language appears on the screen, then press **OPTIONS**.

### Set Home Area Code

After you select a language for the display, you'll need to program your area code into the unit, so it can properly recognize and dial calls. If you dial seven digits for phone numbers within your area code, be sure to enter your Home Area Code.

**NOTE:** *If you dial 10 digits for calls within your own Home Area Code (and possibly for calls to other area codes that are **not** long distance), then 1) enter 000 for your Home Area Code, and 2) enter your area code (and other area codes used for local calls) as Local Area Codes (see "Programming Local Area Codes").*

— **OR** —

*If you dial 11 digits for all calls, whether or not they are in your area code, and whether or not they are long distance, enter 000 for your Home Area Code, and enter **no** Local Area Codes.*

- 1 Press **▲** until the screen displays the first digit of your area code, then press **DISPLAY DIAL**.
- 2 Press **▲** until the screen displays the second digit of your area code, then press **DISPLAY DIAL**.
- 3 Press **▲** until the screen displays the third digit of your area code, then press **DISPLAY DIAL**.
- 4 Press **OPTIONS**.

## Installation Settings

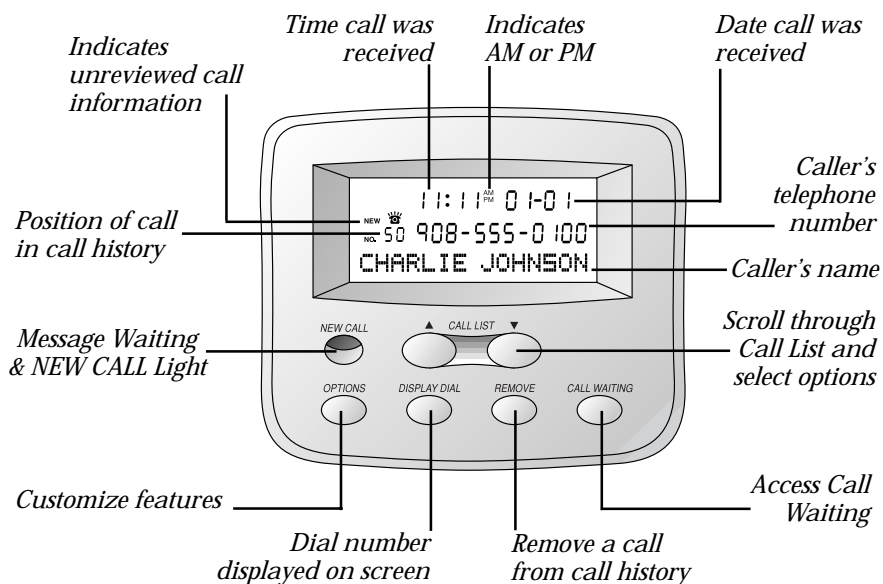
### Set Local Area Codes

**NOTE:** If you call phone numbers in other area codes but do not dial "1" before the area code, and you dial only seven digits for numbers in your area code, 1) enter your area code as the Home Area Code, and 2) enter area codes before which you do not dial "1" as Local Area Codes.

- 1 Press and release **OPTIONS** until you reach the Area Code screen.
- 2 Press **▲** until the screen displays the first digit of the area code, then press **DISPLAY DIAL**.
- 3 Press **▲** until the screen displays the second digit of the area code, then press **DISPLAY DIAL**.
- 4 Press **▲** until the screen displays the third digit of the area code, then press **DISPLAY DIAL**.
- 5 Press **OPTIONS** to save.

In addition to making a Language Selection, and setting Home and Local Area Codes, you can customize other operations of the Caller ID now or later (see "Choosing Display Options").

## Buttons and Screen Indicators



## About Caller Identification

This product is designed to store and display information about incoming telephone calls. It must be used with Caller Identification service provided by your local telephone company; there is a fee for this service, and it may not be available in all areas. This product can provide information only if both you and the caller are in areas offering Caller Identification service, and if both telephone companies use compatible equipment.

When you use this product with Caller ID service, you can see who's calling before you answer the phone. And if you subscribe to Call Waiting with Caller Identification, you can see who's trying to reach you even when you're on another call. Your telephone company must provide Caller ID with Call Waiting (Type II service) for this feature to work. (If you subscribe to these two features separately, you may not receive Caller ID with Call Waiting. Check with your local phone company.) The unit keeps a record of the names and numbers of the last 50 calls, whether you answer the phone or not.

When the first call is received, the unit sets the current time and date automatically (you cannot set them), and resets them each time a new call comes in. (The time and date line remain blank until the first call comes in.) The unit automatically adjusts for daylight savings time. When not in use, the unit displays the current date/time, number of new calls received since the last review of memory, and number of reviewed calls in call history.

For each call that comes in, the screen displays the following information between the first and second rings:

- Your caller's name (15 letters are sent by your telephone company);
- The caller's area code and telephone number (the area code is not displayed if it is programmed as the Home Area Code);
- The time and date of the call; and
- The position of the call in memory.

If you answer a call before the information appears on the screen, it will not be in the call history.

**NOTE:** *If the caller's number is flashing on the screen, there is an error in the transmission.*



## Operation

### Call Waiting

Press **CALL WAITING** on the unit when you receive a call waiting signal.

Using this button puts your current call on “hold,” connects you to the new call, and displays the name/number of the call waiting call on the bottom two lines.

Press **CALL WAITING** again to return to the first call. Use **CALL WAITING** instead of using the switchhook or Flash button on your phone.

### Message Waiting & NEW CALL Light

This light stays on when you have received call information but have not yet reviewed it. If you subscribe to a voice mail service, this light flashes if you have unretrieved messages waiting.

### Call History

This product assigns each incoming call a number from 1 to 50. The most recent call will have the highest number (for example, if 10 calls have been received, call number 10 is the most recent, and call number 1 is the oldest). When the memory is full (50 calls), the oldest call information is deleted to make room for new incoming call information.

### Reviewing Call History

The screen displays the call information for about 30 seconds after it has been received.

- 1 To review earlier calls, press **▼**.
- 2 To advance through call history from an earlier call, press **▲**. The screen displays **END OF LIST** to indicate you have reviewed all the calls in the call history. When you reach the end of the call history, it begins again.

### Removing Call Records from History

When the unit is idle, press **REMOVE** to erase a displayed call record. The screen displays **Call Removed**. To remove all calls from call history, press **REMOVE** when no call is displayed. The screen displays **REMOVE ALL?**. Press **REMOVE** again.

**NOTE:** Once a call is removed from call history, it cannot be retrieved.

## Operation

### Display Dial

As you review calls in history, you can dial a displayed phone number. (This feature works only with touch tone service on a phone connected to the unit.) Lift the handset of the phone (the screen displays the first number in the call history), then press and release **DISPLAY DIAL** to call that number, or press **▲** or **▼** to scroll to another number in the call history. After you press **DISPLAY DIAL**, the screen shows the number being called. If the screen displays **Call ID Error**, an error is preventing use of the Display Dial feature.

If a call is coming from your Home Area Code (the one you programmed during installation), then the screen will display only the seven digits of the number you're calling (without an area code). When you use Display Dial, the unit will dial the seven displayed digits.

You can also program up to four other Local Area Codes. These must be area codes that do not require dialing a "1" before them. After programming, if you receive a call from one of these area codes, the screen displays the 10 digits (three digits of area code plus seven digits of phone number). When you use Display Dial, the unit dials 10 digits, without inserting a "1" before the area code.

If you receive a call from an area code not programmed in the unit, you will see 10 digits on the screen (the area code and the phone number). The unit will automatically dial "1" before the number when you use Display Dial.

### Display Dial Options

Use this feature if you want to check and/or change the way a number in call history is dialed.

**1** Press **▲** or **▼** to locate the number you want to call.

**2** Press **DISPLAY DIAL** to make the call

— **OR** —

Press **OPTIONS** to see choices of how the number can be dialed (without "1" or the area code, with "1" but no area code, with an area code but no "1," or with "1" followed by the area code).

The displayed number is the currently selected method. Use **▲** or **▼** if you need to select another choice, then press **DISPLAY DIAL** to make the call.

## Choosing Display Options

You can customize how the features of this product work. Press **OPTIONS**, then use **▲** or **▼** to scroll through display choices. Press **OPTIONS** again when the desired choice is displayed — this sets your selection and automatically moves you to the next option. You must make a selection within 30 seconds or the unit returns to standby. When you have finished setting options, wait 30 seconds for the unit to return to standby.

Option:	Choice:
Call History:	You can choose how incoming calls are stored in call history.
LIST ALL CALLS	<ul style="list-style-type: none"> <li>The call history stores all calls received in order.</li> </ul>
LIST NO CALLS	<ul style="list-style-type: none"> <li>No new calls will be added to call history.</li> </ul>
Caller ID with Call Waiting:	
SET CID/CW ON (or OFF)	Set the Call Display to ON for Type II (operates with Call Waiting display) or OFF for Type I (operates without Call Waiting display) service.
HAC---- Home Area Code	
LAC1-- Local Area Code	You can choose not to have Local Area Codes displayed with call history. You'll need to set the Call Display to include area codes where necessary so your Display Dial feature will work. Use <b>▲</b> or <b>▼</b> to increase or decrease each digit, and press <b>DISPLAY DIAL</b> to advance to the next digit.
Language Choice English Español Français	Choose whether displays appear in English, Spanish or French. Use <b>▲</b> or <b>▼</b> to toggle between language selection.

## In Case Of Difficulty

If you have difficulty operating this product, try the suggestions below.  
If you still have trouble, call 1 800 222-3111.

### **If the Message Waiting/NEW CALL Light remains on:**

Unplug the power cord for 10 seconds, then plug it back in.

### **If the screen displays** `Extension Used`, **and none are:**

Check all line cord connections. Make sure the line cord from the modular wall jack is connected to the **TEL LINE** jack and, if you're connecting a telephone, that the line cord from the phone is connected to the **TEL SET** jack.

### **If the screen is blank:**

- Make sure all power and line cords are correctly connected.
- The unit does not display the time and date until the first call is received.
- You must have combined Caller Identification with Call Waiting (Type 2) service from your local telephone company.

### **If the screen is flashing:**

The unit has received incomplete or corrupted caller identification information from the telephone company. The unit will display as much information as possible.

### **If you hear a loud click at your phone when you press** `DISPLAY DIAL` **:**

This is normal operation for the unit.